

## Warranty TABLE

Product Category	Blood Pressure Monitor	Nebulizer	Weight Machines & Body FAT Monitor	Thermometer	TENS	Hospital & Clinical Products
Standard Warranty	2 Year	1 Year	1 Year	1 Year	1 Year	1 Year
Promotional Warranty **As mentioned on the product (Refer Terms & conditions as below)						

\*\*Terms & Conditions

**1 YEAR Extended warranty:** To avail additional one year extended warranty on specific products as mentioned over the box subject to standard warranty terms and conditions user need to complete warranty registration within 60 days of purchase on our website [www.omronhealthcare-ap.com/in/warranty](http://www.omronhealthcare-ap.com/in/warranty). Post successful registration user shall receive an automated acknowledgement Email which is to be presented at the time of availing warranty services within extended warranty period. Extended warranty shall only be provided if user has successfully registered on our website and secure the acknowledgment Email. To check if your product carries one year extended warranty please visit our website as mentioned above.

**\*\*THE WARRANTY TERMS AND CONDITIONS MENTIONED HERE ARE SUBJECT TO AND GOVERNED BY THE TERMS AND CONDITIONS MENTIONED BELOW:**

### OMRON STANDARD WARRANTY TERMS & CONDITIONS

- Below terms and conditions are applicable to products with a standard OMRON Warranty ("**Warranty**") purchased from, and, registered with OMRON Healthcare India Pvt Ltd ("**OMRON**"). OMRON reserves the right to modify, amend and update this Warranty at any time and such modifications, amendments and updates shall become effective immediately upon posting on OMRON's website @ [www.omronhealthcare-ap.com/in](http://www.omronhealthcare-ap.com/in)
- OMRON warrants that the OMRON product purchased by the customer does not have defects in materials and workmanship. During the Warranty Period (as defined hereinafter), OMRON shall replace or repair the defective part(s) free of charge. However, defects to parts or materials, which are subjected to normal wear and tear are not covered by this Warranty.
- This Warranty is offered by OMRON, to the purchaser (the "**Customer**") of an applicable OMRON product ("**Product**") and is only valid in the country of original purchase (India) from authorized dealers / sellers of OMRON.

4. In order for the Warranty to be valid, the Customer must present the Product together with a valid receipt to the OMRON's Service Centre ("**Service Centre**") and present a copy of the warranty card to the Service Centre along with the proof of purchase invoice / bill to the satisfaction of the Service Centre. OMRON is not obliged to honour any Warranty if Customer fails to meet the requirements above. The invoice copies/warranty card are required to be stamped and signed except in case of on-line purchases through authorized e-commerce portals where invoice copy shall suffice for the purpose of Warranty.

5. This Warranty can only be redeemed at the Service Centre and not at the retail stores. The contact details of the Service Centre are provided at our website [www.omronhealthcare-ap.com](http://www.omronhealthcare-ap.com) . Collection of all repaired Products must be done at the Service Centre. If you prefer, for a fee, we can send your repaired Products to a mailing address in India upon payment of the courier charges by the Customer in advance. All corrective work under this Warranty shall be performed by the Service Centre unless otherwise designated by OMRON.

6. The extended warranty of one additional year over and above the warranty of one year is only available on the products where it is specifically mentioned over the box and on our website. Validity of extended warranty is subject to completion of warranty registration at [www.omronhealthcare-ap.com/in/warranty](http://www.omronhealthcare-ap.com/in/warranty) within 15 calendar days of the purchase of the product (**Extended Warranty**). The Extended Warranty shall be considered valid only upon production of true copy of the automated acknowledgement mail received on successful registration of the Customer. Except as set out in this paragraph, the Extended Warranty shall be governed by the same terms and conditions as for Warranty and as set out in herein

7. OMRON reserves the right to reject warranty that contains incomplete and/or incorrect warranty information or missing invoice or warranty card.

8. The warranty is a value-add service, offered by OMRON that begins on the first day of purchase by the end consumer for the period as mentioned on the product ("**Warranty Period**"). The obligation of OMRON under this Warranty is limited only to the OMRON product and does not extend to the packaging material of the OMRON product or any other accessories of the OMRON product.

9. The warranty is not transferable, negotiable or assignable to any third party.

10. The Warranty covers materials and workmanship defects except for the following exclusions:

- a) Damage to the outer case such as aesthetic/glass damage/product body damage and defects caused by misuse,

negligence and accident or repaired or modified without OMRON's authorization, or any other use contrary to the instruction manual.

b) Damage to the arm cuff set and inflation bulb set of blood pressure monitor due to normal wear and tear;

c) Optional parts defects do not apply to standard wear and tear issues similar, and not limited to, stains from any liquids, gels or transferable items, marks from frequent usage, poor storage conditions and/or scratches/abrasions from external bodies/items;

d) Consumable items used in or with the product such as (but not limited to) batteries, filters, needles and gel pads;

e) User-performed routine maintenance and cleaning as indicated in the operating/instruction manual has not been complied with;

f) Unauthorized modifications made to the product, altered serial numbers or repairs performed by non-authorized repairers;

g) External faults such as wiring and electrical connection or defects from using wrong electrical supply;

h) Accidental or intentional physical damage or poor storage conditions;

i) Damage as a result of natural disasters, civil unrest, fire, theft, spilled liquids, corrosion, environmental elements, animal or insect infestation;

j) Commercial use of IN HOME products (multi-user organizations), public rental, use for profit or communal use for multi-family housing;

k) Diagnosis where no defect has been found or noted;

l) Products purchased from unauthorized suppliers or resellers (including without limitation, unauthorized retailers and unauthorized online resellers) within and/or outside of India; and/or

m) All accessories/consumables packed/sold with the product (such as Neb kit, Tube, Mask, Chamber, Air filter, Mouth piece, Nose piece, Mesh cap, Medicine bottle, Cuffs, batteries, air plug, lifelong Pad, Jumbo pad, Electrode cord, probe cover etc.) are not covered under the Warranty.

11. To the extent allowed by the applicable local law, the remedies in this Warranty are the Customer's sole and exclusive remedies. Under no circumstances shall the Warranty coverage extend to any loss or injury to a person or loss damage to property or any incidental,

contingent, special or consequential damages or any direct or indirect loss. No implied warranty, including that of satisfactory or merchantable quality or fitness for a particular purpose, applies to the product after the Warranty Period. No other warranties (express or implied) or guarantee given by any other party in respect of the product shall bind OMRON.

12. OMRON has the sole discretion to repair or to replace the OMRON product or any part thereof of equivalent quality and specifications in the event of product malfunction. If the OMRON Product is replaced, the Warranty will automatically terminate, unless stated otherwise by OMRON. The OMRON Product with the original Warranty will then become the property of OMRON (if replacement is accepted by the customer) without need for further authorization. If identical materials are not available at the time of repair or replacement, OMRON reserves the right to substitute comparable materials or models and does not guarantee that the replacement will match the existing or original Product.

13. In the event of repairs of the OMRON product or any part of the OMRON product, during the Warranty Period, the warranty of the OMRON product shall thereafter continue only for the unexpired period of original warranty.

14. All decisions made by OMRON in respect of servicing of the Product (including repairs and/or replacements in whole or part) shall be conclusive and the Customer agrees to be bound by such decisions.

15. If the repaired product is not claimed by the user within 30 days from the service completion date, OMRON reserves the right to dispose of the product at its discretion.

16. Any disputes arising in connection with this Warranty shall be governed by the laws of India. The courts of Gurgaon shall have the exclusive jurisdiction over disputes arising hereunder.

17. In the event that any clause contained in this Warranty is found to be invalid by a court of competent jurisdiction, the remaining clauses shall remain in full force and effect. The invalid or unenforceable term shall be deemed replaced by a term that is valid and enforceable and that comes closest to expressing the intention of such invalid or unenforceable term.

18. The warranties and remedies contained in this Warranty are the only warranties given by OMRON with respect the OMRON products and are given in lieu of all other warranties, whether express or implied, including without limitation warranties of merchantability or fitness for a particular purpose, which warranties are hereby disclaimed.

